

Terms and Conditions

“Finding Your Freedom”

27. November – 4. December 2021

Client Terms

Booking conditions

Payments

A 50% deposit will be due at the time of booking to be paid by bank transfer. The remaining balance will be due by the 15th October 2021.

If you are booking on or after the 15th October 2021 full payment will be required.

Cancellations

If you need to cancel your booking you will receive
80% of monies paid refunded if you cancel at least 60 days before check in
50% of monies paid refunded if you cancel at least 30 days before check in
20% of monies paid refunded if you cancel at least 14 days before check in

We have to have this policy because the later the cancellation the harder it becomes to re-sell your space to another guest.

Travel Insurance

We recommend taking out comprehensive travel insurance to cover you for your holiday.

If traveling from the UK we recommend you have an up to date EHIC / GHIC card or equivalent for any medical services you might need.

We are not responsible for any robbery, theft or damage of personal items that occur whilst you are in our care or staying at our accommodation.

If you damage or break anything within the property you will be required to pay for the damage to be fixed or replaced. Comprehensive travel insurance will give you peace of mind knowing you're covered for those unforeseen accidents.

Coronavirus (COVID-19) Policy (this policy will override the standard policy)

During the retreat you will be learning how to develop flexibility of both your mind and body, let's start this now and be flexible with our travel plans. Booking a holiday at any time involves a certain amount of uncertainty but this has never been more challenging due to the spread of coronavirus across the world.

We will be monitoring the situation closely but if lockdowns and restrictions are impacting the majority of our guests or ourselves as coaches we will regrettably need to reschedule the retreat to the following year (dates to be confirmed). This decision will take place at the very latest **ten** days prior to the beginning of the retreat. If this occurs we will contact each guest individually to communicate exactly what is happening.

FAQ's

What happens to my payment if the retreat has to be postponed to 2022 due to Coronavirus?

If we are forced to reschedule the retreat you will be offered the choice to carry over your payment to the rescheduled retreat in 2022 (usually our guests favoured option) or a full refund by way of a bank transfer.

What happens if I get denied entry into Portugal?

Unfortunately, this is something that is out of our control and is a personal choice and risk that you will be taking as a result of travelling in the current climate.
Please find out what you need to organise and bring with you such as test results, paperwork, passports, visas, waivers etc that authorities may ask you to provide.
We ask you to please ensure you inform yourself of the ever changing entry rules and regulations to gain entry into Portugal and return home safely and stress free.

What type of flight / travel tickets shall I book?

We suggest that you book the most flexible travel tickets possible. We know it can be very tempting to go for that super cheap non-refundable ticket that comes up on a flight booking search engine but please choose an option that allows you to move your flight or cancel it if the need arises.

What room type shall I book?

All rooms are decorated to a similar standard with prices varying due to their location, occupancy and en-suite options. With all these amazing possibilities we suggest you book early for the greatest choice.

All rooms are priced per person based on double occupancy (2 people sharing). People wishing to have a private room on a single occupancy bases can book this option which carries a slight surcharge.

* Please note that the maximum occupancy per room is two people

Transfers

Please note transfers are not included in the retreat price, however it may be possible to link you up with other travellers to share transfer costs.

What's the nearest airport?

The nearest airport to the villa is Faro airport and it takes roughly one hour to travel by car / taxi

Check in / Check Out

Check in at the villa will be between 5pm and 6pm on Saturday 27th November 2021

We kindly ask you to arrange your flights and transfers to insure you arrive by 6pm at the latest. We plan to have a welcome circle starting at 7pm and the welcome dinner at 8pm.

Does the Villa have Wi-Fi?

Yes, Wi-Fi runs throughout the property including in the rooms. You will be invited to turn your technology off as much as possible to help you disconnect from your usual environment. We understand that many of you need to stay connected to friends, family or monitor your business so we will never make you feel guilty about using your technology whilst with us...we will just simply ask you to use it consciously ;)